

# Forbo Floor Care - Novilon

Novilon floors have a strong protective finish, which, with simple care and maintenance, will keep your floor looking good for years to come. The advice and instructions in this leaflet will help you get the best out of your investment in your floor.

## General care before using your floor

- Protect against scratching from furniture feet by using felt pads (or furniture cups) under castors and chair legs.
- Prevent dirt and grit from reaching your floor by using appropriate mats at exterior doorways. This will not only protect your floor but also save time on cleaning.
- Some rubber backed rugs may contain anti oxidants that can cause staining of the floor covering. Ensure that any-rugs used are suitable for use with and will not stain vinyl floor coverings.
- Use protective coasters under items of pottery as unglazed bases can cause staining.
- When moving heavy appliances protect the floor.

## Cleaning after installation

After installation remove loose dust and soil with a soft broom, vacuum cleaner or dust wiper. Allow at least 48 hours for the adhesive to set firmly before carrying out any wet cleaning. If the floor has been loose laid and has no joints, damp mopping can be carried out as soon as required.

## Regular cleaning

The day to day care of your Novilon floor consists of regular sweeping with a soft broom, vacuum cleaner or dust wiper and the removal of stains with a damp mop or cloth.

Periodically clean the floor wet with a neutral detergent or Forbo Monel as per manufacturer's instructions.

- Remove stains quickly. Wet spillages, particularly fats, grease or foods which contain staining agents (e.g. tomato sauce) should be cleaned up immediately – see frequently asked questions.
- Never use abrasive liquid, powder floor cleaners, or scouring pads.



# Best Practice: Tips for effective floor care

## General advice

### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering. Use protective feet on chairs and tables to reduce scratching. Castor wheels should be of soft material suitable for resilient floor coverings (according to EN425).

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

## Frequently Asked Questions

### How often should I clean my floor?

Cleaning frequencies will depend on intensity of use and the colour of the floor. Light colours may need to be cleaned more often.

### How do I remove stains?

Always remove stains as quickly as possible. Always try the stain remover on a sample or an inconspicuous area of floor first. Most stains can be removed safely using a dry cloth or water, neutral detergent, or white spirit. NEVER use alkaline products (ammonia, soda) or strong solvents such as thinner and acetone for stain removal.

Marks caused by	Removed with
Chocolate, grease, egg, coffee, juice, etc.	Neutral floor cleaner in lukewarm water
Asphalt, oil, rubber, soot	Cleaners' white spirits
Chewing-gum	Cool with cold spray or ice cubes and scrape.
Rust	Oxalic or citric acid in lukewarm water
Ink	Ink Alcohol (< 70%)

### How to remove scuff marks?

Gently rub with a soft scouring pad moistened with Forbo Monel.

### How to improve poor surface appearance?

Carry out maintenance as above.

### Slippery floor ?

Clean thoroughly with warm water and Forbo Monel

### Scratches ?

Remove any dirt from scratches and reapply Forbo Monel

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